To activate your EQ card :

Put card in the card reader, enter the PIN then change the PIN

Click on the link <https://eq.rbsinternational.com>

Enter the customer number 5317

Username –

Password – (all lower case with space between the 2 words).

It will then ask you to change your password. (I was told to use 2 words with a space in between, all lower case).

Scan a code on the card reader, with the card in it and click OK & enter the number it gives you.